Bassem Kaawache

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Profile Summary

- 13+ years of experience in **Information Technology**, **Geographic Information Systems (GIS)**, **Data Analysis, Project Management, Business Analysis, Quality Monitoring,** and **Training Programs**.
- Proficiency in **Esri Products** configuration using Portal for ArcGIS like Web App Builder, Operation Dashboard, Collector, Publishing Services…etc.
- Expertise in conducting training programs and mentoring team-members (**Certified Instructor**).
- Strong Experience in B**ig Data Analysis** from collection, migration, analysis, QA/QC and development plans.
- Solid **GIS experience** in Real Estate, Planning, Facility Management, Municipalities, Governmental, Utilities, Transportation Industries, Business Intelligence, and Location Analytics.
- Significant knowledge in **Process Engineering**, **Quality Documentation** and **Training** using **CMMI Standards** (**CMMI Certified Auditor – Level 3**).
- Solid experience in **Project Management** from project initiation, planning, execution, monitoring and closing in all knowledge areas.
- Expertise in full **Project Lifecycle Development**.
- Vast experience in **Business Analysis** tasks.
- Strong **Analytical Thinking**, **Pattern Detection,** and **Problem Solving** abilities.
- Outstanding interaction with cross-functional teams.
- Strong customer interfacing and customer orientation skills.

Experience

13+ years of IT & GIS products experience

Khatib and Alami
Beirut - Lebanon

Senior Business Analyst/Project Manager

January 2014 - Present

- Configure and integrate Esri and SAP products with any other third-party systems
- Manage projects including all activities from initiation, Planning Project Resources, Leading Project Team, Time Management, Budget, Quality and Satisfaction, Manage Issues and Risks, Monitoring Progress, Reporting, and Documentation
- Execute business requirements elicitation, analysis and validation tasks
- Translate & document the business needs into solutions & technical requirements
- Improve business performance throughout the department by ensuring quality, applying processes, auditing project performance using CMMI standards
- Conduct multiple training courses programs
- Manage big data from collection, migration, analysis, QA/QC and development plans.
- Handle complicated and delayed projects as SWAT team head

13+ years in Data Development & Consultancy

Khatib and Alami
Beirut - Lebanon

Business Analyst

Jan 2013 – Dec 2013

- Configure Esri products using Portal for ArcGIS
- Integrate and configure SAP products with ArcGIS platform
- Publish services on Portal for ArcGIS
- Execute business requirements elicitation, analysis, documentation and validation tasks
- Prepare data development and QAQC plans
- Design Geodatabase (conceptual, logical and physical)

13+ years in Data Analysis

- Conduct interviews, meetings, and presentations
- Manage Business workflows
- Communicate with the departments to discuss the technical requirements
- Participate in developing standard work procedures and templates
- Provide end-user training and technical support
- Contribute in data collection and evaluation

Khatib and Alami
Beirut - Lebanon
Senior Data Analyst
Jan 2011 – Dec 2012

- Perform advanced and innovative data processing tasks
- Coordinate with cross-functional teams in different locations for data quality, analysis, and workflow like Model Builder
- Develop and designed database structure
- Solve all technical problems issued during the development phase of the projects
- Create daily processes and QA/QC reports
- Manage the delivery time of the projects
- Participate in developing and preparing the processes and procedures for the data development department

7+ years in Business Analysis & Products Configuration

Khatib and Alami
Beirut - Lebanon
Data Analyst
Jan 2010 – Dec 2010

- Execute data validation and quality control tasks
- Conduct in-house and on-site training for the team and for clients for data processing, data capture, and software training
- Create analysis report for how to use different ETL tools
- Perform basic and advanced data processing tasks
- Assist in development and upgrading of database systems and analytical techniques
- Implement the documentation for numerous data processes
- Provide ongoing GIS support for multiple projects

7+ years in Project Management, Business Analysis & Quality Business Operations

Khatib and Alami
Beirut - Lebanon
Senior Data Technician & Certified Trainer
Jan 2009 – Dec 2009

- Create, store, and update related data on roads, drainage, water supply, etc.
- Assist in the expansion and accomplishment of excellence control procedures and domestic procedures
- Solved software users' inquiries and problems with proper solution
- Handle related software to manipulate spatial and quality data
- Generate reports using IT / database systems and assist in their analysis
- Conduct software, operations, and on the job training for different project
- Provide training to new recruited staff on the use of GIS software and applications

Khatib and Alami
Beirut - Lebanon
Data Technician
May 2006 – Dec 2008

- Provide GIS data and maps as well as custom maps on project basis
- Analyze and managed geospatial data
- Collect and collated appropriate data to be used in databases and conducted related research
- Generate different graphical, digital, and expressive products using GIS (Geographic Information System) applications and RDBMS

Semanoor International Company – Lebanon
Application Developer
Aug 2005 – May 2006

- Publish the Saudi school educational books over the internet.
  Pages developed using: VB Script.

Certifications

Certificates
Esri ArcGIS Desktop Associate 10, 10.1 & 10.3 (Certified Instructor)
Classroom Technical Trainer from CompTIA CTT+
SCAMPI A V1.3 CMMI V1.3 Development Maturity Level 3, Auditor
ArcGIS Desktop I: Getting Started with ArcGIS (Certified Instructor)
ArcGIS Desktop II: Tools and Functionality (Certified Instructor)
ArcGIS Desktop III: GIS Workflows and Analysis (Certified Instructor)
Building Geodatabase (Certified Instructor)
Network Analyst course from ESRI (Certified Instructor)
CCNA 1: Networking Basics from CISCO
CCNA 2: Routers and Routing Basics from CISCO
CCNA 3: Switching Basics and Intermediate Routing from CISCO
CCNA 4: WAN Technologies from CISCO
ICDL (International Computer Driving License)

Education

	Degree
2012	BS in Computer Science from the Modern University for Business and Science, Beirut-Lebanon
2005	Diploma in Computer Information Systems from Siblin Training College (STC), Saida - Lebanon.

Skills & Expertise

Databases	MS Access, SQL, File-based
Software Tools	• **ESRI GIS Technologies**: ArcGIS Desktop and Extensions (3D Analyst, Network Analyst), ArcGIS Enterprise (Portal, Server, Web App Builder, Collector, Survey 123), ArcSDE, Insights for ArcGIS, Operations Dashboard for ArcGIS • **SAP** (HANA, BusinessObjects, ERP, NetWeaver, Business Warehouse) • **Microsoft Office** (Access, Word, Excel, PowerPoint, Outlook, and Visio) • AutoCAD • **Others** (Tableau Software, Crystal Reports, Google Sketch up, SPSS)
Platforms	Windows 8, 8.1, 10
IT Concepts	Data Structures, Programming Logic and Techniques, Concepts of Business Applications, DBMS and Software Engineering, Networking, Troubleshooting, Hardware and Software Maintenance
Programming Languages	C, C++, VB, Java, JavaScript, HTML, XML, PHP

Conferences

Year	Event	Role
2018	Esri Lebanon GIS Day 2018	Attendee
2017	Esri Lebanon GIS Day 2017	Attendee
2016	Esri Lebanon GIS Day 2016	Attendee
2015	Esri Lebanon GIS Day 2015	Attendee
2014	Esri Lebanon GIS Day 2014	Attendee
2013	Esri Lebanon GIS Day 2013	Attendee
2012	Esri Lebanon GIS Day 2012	Attendee
2011	Esri Middle East and Africa User Conference, Beirut, Lebanon	Presenter for the "Creating Surfaces with 3D Analyst"

Languages

Arabic	**Native Language**
English	**Professional working proficiency**